

# Certificate of Registration

## QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Zoho Corporation Private Limited  
Estancia IT Park  
Plot No. 140 & 151  
GST Road, Vallancherry Village  
Chengalpattu District  
Chennai 603 202  
Tamil Nadu  
India

Holds Certificate No:

**FS 787516**

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The provision of Design, Development, Quality Assurance, Customer Support, Marketing, and User Education processes for the Cloud Services under the Zoho division; the Products of ServiceDesk Plus Cloud, Endpoint Central Cloud, Endpoint Central On-premise under the ManageEngine division; and Products of the Zakya division, and for the processes of Leadership, Human Resources, IT, Admin, Physical Security, and Legal.

For and on behalf of BSI:



Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2023-03-23

Latest Revision Date: 2024-11-14

Effective Date: 2023-03-23

Expiry Date: 2026-03-22

Page: 1 of 2



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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **FS 787516**

Location	Registered Activities
Zoho Corporation Private Limited Estancia IT Park Plot No. 140 & 151 GST Road, Vallancherry Village Chengalpattu District Chennai 603 202 Tamil Nadu India	Product Management of Zoho CRM, Zoho Forms, and Zoho Desk, covering the Design, Development, Quality Assurance, Customer Support, Marketing, and User Education processes, with compliance to Web Content Accessibility Guidelines (WCAG 2.2 AA).
Zoho-Tenkasi #2/278, Ambai Road, Silaraipuravu Village Mathalamparai Tenkasi 627 814 Tamil Nadu India	Product Management of Zoho Desk covering the Design, Development, Quality Assurance, Customer Support, Marketing, and User Education processes, with compliance to Web Content Accessibility Guidelines (WCAG 2.2 AA).

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